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MILWAUKEE JUSTICE CENTER

LETTER FROM THE CO-CHAIRS

Thank you for your interest in the vital public service mission of the Milwaukee Justice Center. These pages succinctly describe that mission, why our community needs the MJC, and how it is addressing that need. Thousands of our fellow citizens are faced with civil legal problems but neither can afford private attorneys to help them or qualify for legal aid under current economic guidelines. Moreover, due to the severe budgetary pressures on our legal aid organizations, about 80% of those eligible for free legal services can't actually obtain them.

These are the folks who turn to the Milwaukee Justice Center for help navigating the legal maze. In its first four full calendar years of operation, with limited space and clinic hours, the MJC has assisted almost thirty-three thousand unrepresented persons. Based on 2012 performance, for every dollar spent on the MJC through charitable contributions, the community received more than 12 dollars of value in the form of volunteer legal assistance. On a national level,

the MJC was presented as a model program at the annual National Equal Justice Conference in St. Louis, Missouri, in May, 2013.

Notwithstanding its success and growing recognition, the fact is that the MJC's continued existence is far from guaranteed. Simply put, survival of the MJC depends on the financial support of those who live and work in our community, and who recognize that meaningful access to justice, regardless of economic circumstances, is and must continue to be a fundamental tenet of our society.

We ask for your help in assuring this principle is a reality and not just an abstract principle. Your donation to the Milwaukee Justice Center not only helps serve the basic legal needs of the most vulnerable in Milwaukee County, but also tangibly improves the effectiveness and efficiency of our court system for the benefit of the community as a whole. Please contact Jim Temmer, Executive Director of the Milwaukee Bar Association at (414) 276-5934, or simply send your contribution to the Milwaukee Bar Association Foundation, 424 East Wells Street, Milwaukee, WI 53202.

We thank you again for your time and interest in reading this Annual Report, and for your willingness to consider supporting the Milwaukee Justice Center.

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2012 Annual Report

OUR MISSION

The Milwaukee Justice Center utilizes volunteers to address the unmet legal needs of Milwaukee County's low-income, unrepresented litigants through court-based programs and legal resources.

OVERVIEW

The Milwaukee Justice Center (MJC) is a volunteer-based, collaborative project between the Milwaukee Bar Association, Milwaukee County, and Marquette University Law School.

The MJC's premise is that all people deserve meaningful access to the justice system, regardless of their financial situation and access to professional legal services.

Individuals who earn more than 125 percent of the federal poverty level typically do not qualify for free legal services. In 2012, that would mean an individual earning more than \$14,355 per year, or a family of four earning more than \$28,776. That boils down to \$1,196 per month for an individual, or \$2,398 per month for a family of four. From that money, these familes also need to manage the necessities of life including groceries, housing, and utilities. That leaves no room for hiring legal help, leaving clients faced with civil issues no choice but to access the courts alone.

Self-help legal services are a critical component of delivering effective legal aid, and with economic times being as difficult as they are, the need for these services has never been greater. To that end, the MJC addresses the substantive legal and procedural barriers facing unrepresented litigants, and helps them navigate a complicated legal system.

Family Law Clinic:

Volunteers assist *pro se* litigants with filling out forms, and provide step-bystep instructions for filing family law cases and motions. Service is provided on a first-come first-served basis. Legal advice is not provided at the Family Law Clinic.

Appointments:

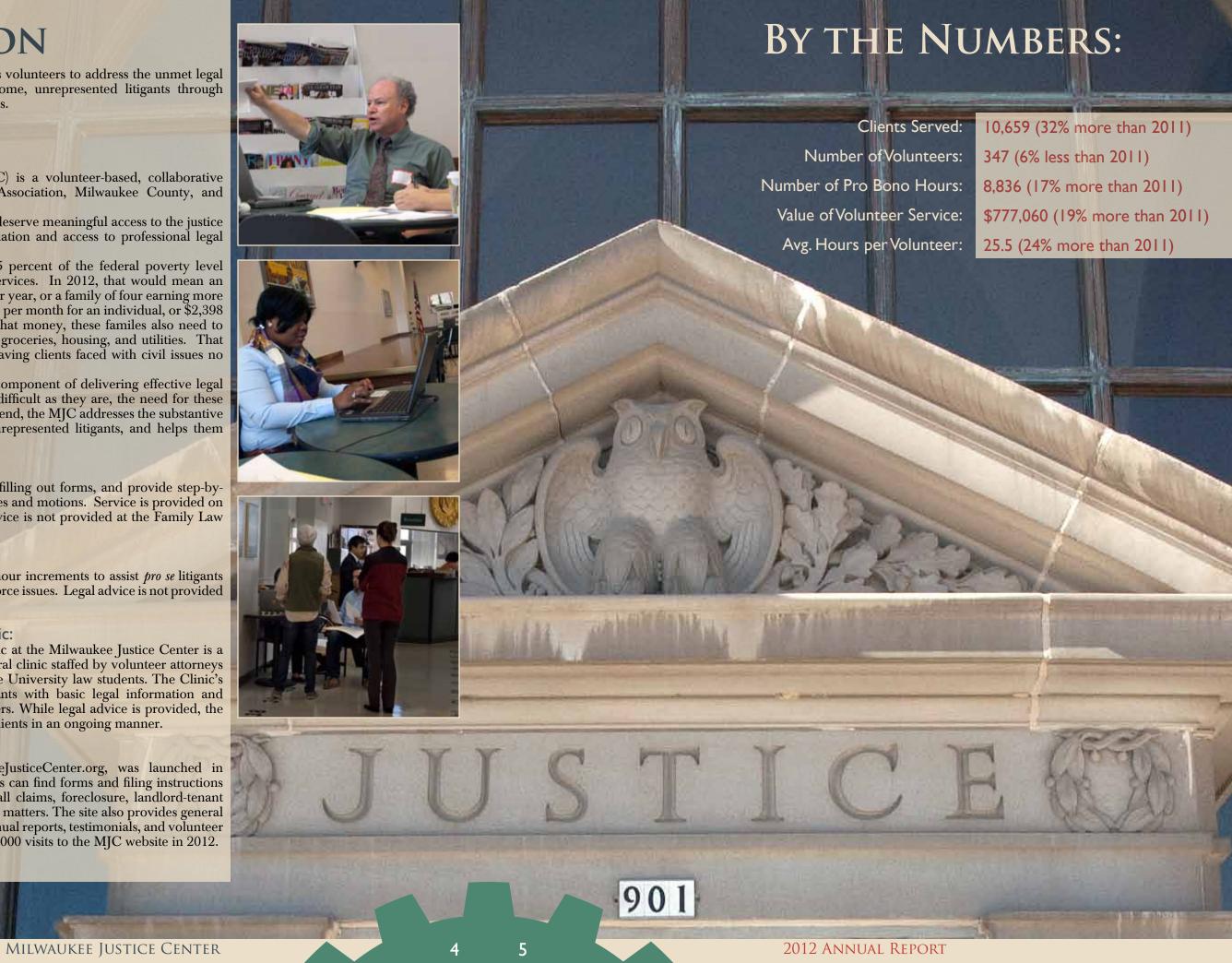
Appointments are scheduled in one-hour increments to assist *pro se* litigants with filling out paperwork for Part II Divorce issues. Legal advice is not provided during appointments.

Brief Legal Advice & Referral Clinic:

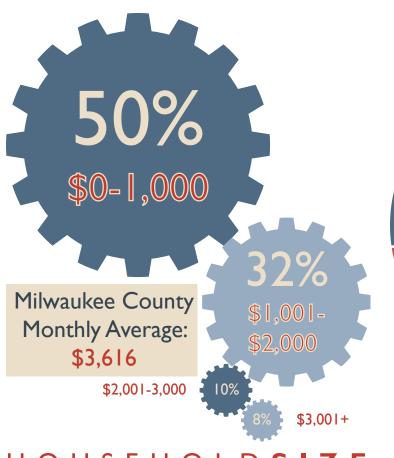
The Marquette Volunteer Legal Clinic at the Milwaukee Justice Center is a free, walk-in legal information and referral clinic staffed by volunteer attorneys working with and supervising Marquette University law students. The Clinic's goal is to provide unrepresented litigants with basic legal information and appropriate referrals on civil legal matters. While legal advice is provided, the Clinic does not take cases or represent clients in an ongoing manner.

Website:

The MJC website, www.MilwaukeeJusticeCenter.org, was launched in October of 2010. Unrepresented litigants can find forms and filing instructions for divorce, child support, custody, small claims, foreclosure, landlord-tenant disputes, Chapter 128, and name change matters. The site also provides general information about the MJC, copies of annual reports, testimonials, and volunteer opportunities. There were more than 61,000 visits to the MJC website in 2012.



BY THE NUMBERS: HOUSEHOLDINCOME



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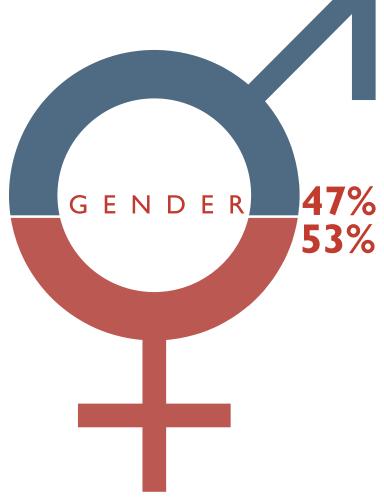


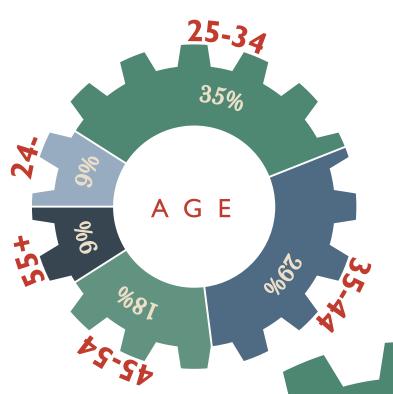




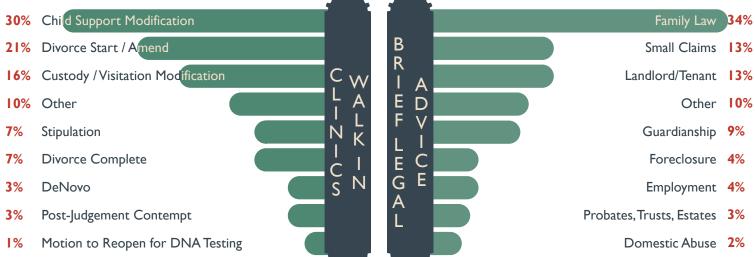






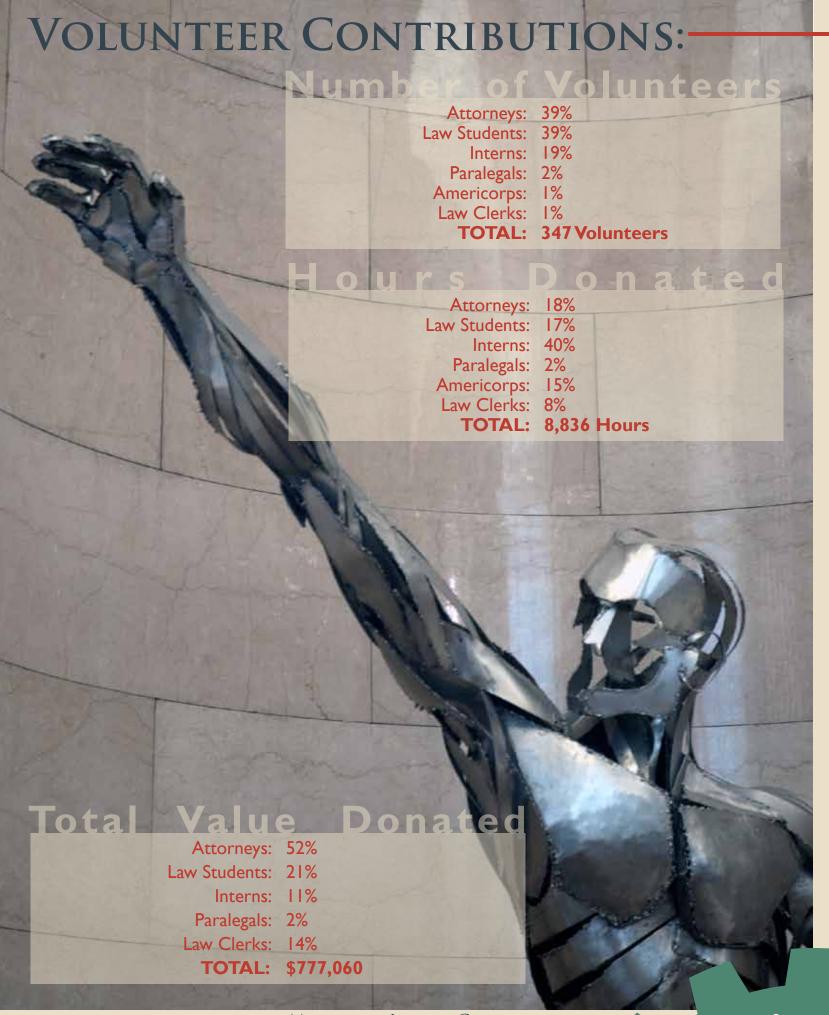


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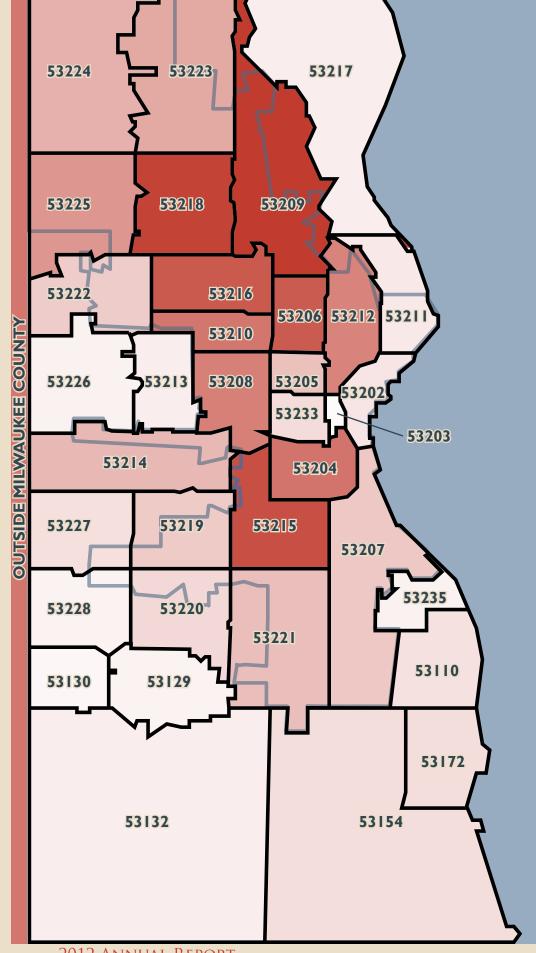




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-CLIENT LOCATION DATA:



CLIENTS' VOICES

ngela from West Allis had the economy hit her twice. She **L** came into the brief legal advice clinic with her two young children, seeking help with a small claims issue.

After moving to her current home in West Allis, Angela, a mental health therapist, was unable to sell her old home. To resolve the problem, Angela and her family decided to rent their old home.

However, her second set of tenants, no longer able to pay the rent, left the home before the lease was up, and left it a disaster. They even received citations over the condition the house was left in.

"We never wanted to become landlords in the first place," Angela

She came into the clinic after being referred by the Clerk of Court's Office, and says she's more confident in what she can do now, and whether she will succeed. After her visit, she was referred to an attorney to help her see her case through.

"I feel like I have definite answers," Angela said.



Vanessa. Greenfield



Angela, West Allis

n 2008, Vanessa from Greenfield found herself hospitalized from La three-car accident. She lost her job, was in a neck brace for a short period, found most of her debts going into collections, and only recently got her life back on track, taking a job with a financial institution.

And then the accident found its way back into her life. The insurance company of the third car sued Vanessa for damages. On top of that, the company added several charges and fees onto the claim in order to bring the case out of small-claims court.

Vanessa sought help from the Brief Legal Advice Clinic.

"[The attorney] told me to send the response out," Vanessa said. "They also gave me a brochure to contact a lawyer to look the case over, since time may have expired, and something doesn't look right in their papers."

Vanessa says she now feels better about her position in the case.

"I'm confident I can respond. It's definitely not my fault."

"The attorney was very informative about how to prepare for my hearing. Our prospects look better than good!"

Malcolm, Milwaukee

"I really feel a lot better because I wasn't sure what to do."

Yolanda, Milwaukee

"[The MIC volunteers] were helpful and I'm feeling better. Everything I have to do is difficult, but I know what I'm doing now."

lackie, Milwaukee

"We didn't know where to go before, but now we have the direction to start hunting."

Ken, Milwaukee



Tim, Riverwest

"The attorneys have been a wealth of information, and have provided me with badly-needed encouragement."

Tina, Milwaukee

"I don't know what I would have done without [the MJC]."

Jeff, Milwaukee

"[The M]C] helped understand the issue because I did not understand what was going on."

Susan, Milwaukee

"[The MJC] gave us some very good ideas and gave us a new path to make things much simpler."

True, Greenfield

im from Riverwest found himself, and his family, in a life-**L** threatening situation. When he, his wife, and his child moved into an apartment in Milwaukee's Riverwest neighborhood, they didn't know it was infected with mold. The mold sickened the family, especially Tim's wife, who had another medical condition that compounded the effects.

By the time they could move, Tim was sick, his child was sick, and his wife was bedridden, costing her her job. They started feeling better the day after they moved out.

only offered half their security deposit back. That's when Tim found out about the Brief Legal Advice Clinic.

It's a wonderful service for the community considering what we have gone through

-Tim, Riverwest

Tyrone, from the North Side of Milwaukee, came in to the Brief Legal Advice Clinic in order to get help seeking guardianship of his mother. Tyrone is unemployed but volunteers at the Bread Healing Clinic on the city's North Side.

Tyrone's mother suffers from severe medical problems that are difficult to manage, and says her current caretakers are not helping her.

"She's clearly incoherent," Tyrone

He said his mother's caretakers only stop in every three to four months, ask only scripted questions, and then not checking in between stops. He says his mother's condition is getting worse. Tyrone decided to stop into the MIC to see what it would take to get guardianship of his mother.

"They gave me advice, and told me about the process of starting and getting guardianship," Tyrone said. "I'm feeling a lot better now."

Tyrone said his next step is to get better care for his mother, and to begin the guardianship process.

"They recommended that I hold off on suing for the security deposit," Tim said. "They said I should look into a broader action looking for back rent since the house was uninhabitable."

The volunteer attorney offered a set of next steps for Tim to follow.

"I feel confident in what steps I need to do to proceed," Tim said. "They took away some of my doubts about whether filing small claims was the right decision."

Tim only found out about the clinic the morning he came in, and said that after all he and his family had been However, after they left, the landlord through, he was glad he found the clinic.

> "It's a wonderful service for the community considering what we have gone through," he said. "Our problem devastated us economically, and I'm extremely grateful for this service."



Tyrone, Milwaukee

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VOLUNTEERS' VOICES

penser Sutolongo is a University of Florida alum working on his ID at Marquette University School of

Spenser decided to sign on with the Milwaukee Justice Center after seeing a presentation on the program at Marquette, which piqued his interest. Spenser is interested in family law as a career path, and decided it would be a good way to help the community.

"I believe lawyers should give back," Spenser said. "Because we take it upon ourselves to acquire knowledge that governs all of society."



Spenser Sotolongo, Marquette Law School

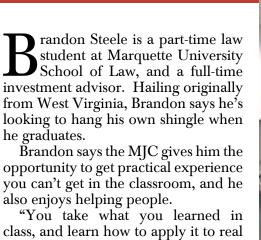


om Neuman is a Marquette "lifer," having completed a BS and MBA there, and is now working on his ID at Marquette Law.

A Brookfield native, Tom says he enjoys working at the MJC because, "the volunteers and staff are awesome."

"I get to give back to the community," Tom said. "It's important for lawyers to know the law, but also to be in the community."

Tom is aiming for a career as a white-collar crime prosecutor.



work situations, and see how the most minute details of what we learned become important when you apply them to real situations."

I realized there's a lot of people out there that need our services.

-Jan Eder



Brandon Steele Marquette Law School



Melissa Zilavy Marquette Law School

elissa Zilavy is a Marquette Law student who is focusing **▲V ▲**her studies on Criminal and Health law. She says getting to figure out the solutions to clients' issues is the most rewarding part of her experience at the MIC.

"I was nervous to come here at first," Melissa said. "But everyone here teaches you how to handle situations."

She says the MJC provides her not only a great opportunity to connect with attorneys, but also the community.



Tom Neuman, Marquette Law School



Maria Gonzalez Knavel Foley & Lardner LLP

Gonzalez Maria Knavel, a partner at Foley & Lardner LLP, has always felt fortunate in the circumstances of her life. That's why she makes it a point to participate with the MIC.

"It keeps you in touch with what a large part of our population deals with," Maria said. "It keeps you grounded, and you're using your skills to help someone who is really at a disadvantage."

She says she usually deals with corporate clients during her day-to-day work at the firm. However, her work at the MJC allows her to approach her profession from another angle.

"This gives me another way to analyze facts and come up with a solution," Maria said. "And the MJC is a great way for me to fulfill the pro bono expectations Foley has of its

"The perception is that big-lawfirm lawyers are not involved in the community, and that's not true. This is a good way to change that view."

MILWAUKEE JUSTICE CENTER

"The Milwaukee Justice Center is a great opportunity to learn about legal processes and assist the greater public of Milwaukee."

> **Brandon Schwebler UWM Political Science**

"I chose the Milwaukee Justice Center because I felt an urge to give back to the community and help people who need assistance."

> Fabio Woytal UWM Pre-Law

"I think the MJC gives people without access to legal services an opportunity to file motions they would otherwise be unable to."

> Mindy Nolan Marquette Law School

"Volunteering at the MJC is rewarding because people need help and don't have the direction. I have the direction and skillset to put them back to where they need to be. "

> Shannon Lee Denney Attorney at Law

"I think the work we've done shows why the MJC has value. I can imagine people trying to do this themselves and spinning their wheels."

> Mark Darnieder Marquette Law School

"We were able to help, and I feel really good about it."

Chad Richter O'Neil Cannon Hollman Delong & Laing S.C.



Jan Eder, Milwaukee County Child Support Services (Ret.)

etired attorney Jan Eder spent days. A woman just broke down at Support Services. During his last days became thankful. That's rewarding." on duty, the Hon. Michael Dwyer asked him if he'd be interested in it to give himself something to do. volunteering at the MJC. He was.

family law, divorce, child support, going. paternity, procedural questions, et cetera, I'm actually able to answer them, and refer them to the law," Jan said. "Today was one of those services."

twenty-two years working the beginning. I told her there was I for Milwaukee County Child no rush, and she started smiling and

Jan says he initially started doing But now he says he keeps up with it "When people come to me with because it's fun, and it keeps his mind

> "It helps me be a better person," Jan said. "It's rewarding. I realized there's a lot of people out there that need our

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VOICE FROM THE BENCH -



Hon. Daniel A. Noonan, Milwaukee County Circuit Court

a somewhat unique perspective benefit is that they have somewhere on what the Milwaukee Justice to go to get some help so they can Center can do to help the court system adequately represent themselves." as a whole. Judge Noonan has served court judge: one before the Milwaukee after it started service.

"In family, you have a lot of litigants, and as a result, we are dealing with the best way, and developing best practices, in dealing with pro se litigants," Judge Noonan said.

is the MIC can provide all the forms to the litigant, help them fill it out, and not legal advice. That way, clerks don't have to provide forms and help them fill them out."

Judge Noonan said that's what is without it." his clerk, Cathy Bates, spent a lot of around. He said the clerks, both in the courtroom and the offices, would lawyers. have to bear the burden of helping pro se litigants with forms, information, and what to bring with them to their says it also raised impartiality issues.

remarking on how much more

heHon.JudgeDanielNoonanhas prepared litigants became. "The real

He also says pro se litigants can two rotations of three years as a family now come into court and deal with the issues they have at hand, instead Justice Center existed, and the second of having to manage procedural and paperwork issues.

Judge Noonan also believes programs like the Milwaukee Justice Center should be a focus in more urban areas like Milwaukee, especially since many of the issues dealt with at "The biggest and best benefit of all the MJC aren't as complex as some people think.
"It was a great relief, in my second

have to worry about them providing family rotation, when litigants came in prepared because of the MJC," Judge Noonan said. "The legal system is a better system with this program than it

He also doesn't believe that pro se time doing before the MJC came help programs like the MJC would harm the business of practicing

"The courts, and the Milwaukee Justice Center, are primarily dealing with low-income people who do not hearings. Not only did that cause have access to lawyers, and they're backups in the court system, but he helping them access justice," Judge Noonan emphasized. "What's the "I call it a one stop shop for alternative? Should we be appointing information," Judge Noonan said, attorneys in family law cases? People who are faced with potential jail time,

they can still get a guardian ad litem and an attorney appointed for family court. And there's still a need for that. But the MJC facilitates the processing

of cases in an efficient manner."

He says there are two additional benefits. Judge Noonan said he saw fewer adjournments in his second family rotation, and that more people are getting long-festering legal problems solved than before.

"It's more inviting for someone who, say, wanted to get a divorce, but were too intimidated by the courtroom to do it," Judge Noonan said.

"We sure appreciate the MJC!" said Noonan's clerk, Cathy Bates.

Hon. Daniel A. Noonan and Clerk Cathy Bates



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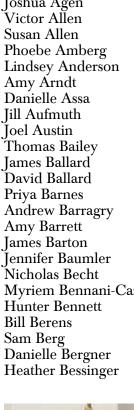
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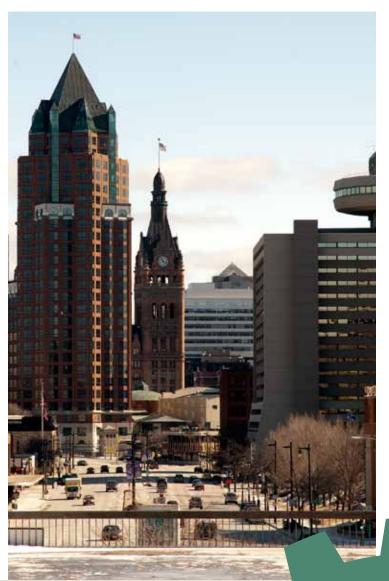
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